



Multisectoral public services and telecoms social dialogue project conference

The role of social partners in preventing third-party violence & harassment at work

**Friday 25 November 2022, Madrid, Spain
National Health and Safety Agency**

Agenda

Background conference documents:

- ✓ *The multisectoral Guidelines to tackle third-party violence and harassment at work adopted in 2010 by the European social partners for the sectors of healthcare, education, local and regional government, commerce and private security, and in 2018, central government are available [here](#) in 21 languages;*
- ✓ *Project research including recommendations for improvements to the Guidelines by Jane Pillinger, document to follow*
- ✓ *Project Steering Group's action plan, document to follow*
- ✓ *Reports of project theme-based webinars are available in EN [here](#)*

Interpretation: CZ-DE -EN - ES- FR-IT- SV in light of registrations

- 9h00** **Welcome, project overview and conference objectives, Jan Willem Goudriaan, EPSU General Secretary, Chair, Karin Brunzell, ST, Sweden (EPSU Vice-Chair for central government)**
- 9h15** **Opening speech** by Spain's Public Administration Secretary of State **Lidia Sanchez** (invited) on the role of collective bargaining in preventing and tackling violence and harassment at work
- 9h30** **Latest EU-wide data on the scale and impact of third-party violence and harassment at work in public services**
- ✓ Initial sectoral findings and insights from EWCTs, Eurofound, **Viginta Ivaskaite-Tamosiune**
 - ✓ Project research findings, **Jane Pillinger**, project researcher
- Q&A



With the support of the European Commission

- 10h15 **Implementation of the 2010 multisectoral guidelines and recommendations for improvements, Jane Pillinger**
- Action plan by the steering group (doc to follow)**
 Q&A
- 11h15 *Coffee break*
- 11h45 **Working groups on the action plan –3 working groups, 1 multilingual & the other two English only**
- 13h00 *Lunch*
- 14h30 **Reports of working groups in plenary – chair (employers)**
- 15h00 **What more can social partners do to prevent and protect workers from violence and harassment at the workplace?**
- Panel
- European Commission, DG JUSTICE, gender equality unit, policy officer **Bianca Farragau** (online): the draft directive on combating violence against women and domestic violence and role of social partners.
- ETUC representative (tbc) and SGI-Europe, Senior Policy Advisor Social Affairs, **Guillaume Afellat** (online): Implementation of the 2007 EU social partners' agreement on violence and harassment at work
- EU OSHA (Occupational Safety and Health Agency) official, **Michaela Seiffert** – Enforcing the EU legal requirement on risk assessment through the OiRA tool in cooperation with governments and social partners in the EU
- Discussion
- 16h30 **Recap of follow-up action plan - Project Partners**
- 16h45 **Closing speech** by Spain's Labour Minister **Yolanda Díaz Pérez** (invited)
- 17h00 **Closing**

